

**An Important Message from
The Texas Health and Human Services Commission (HHSC)
EVV Claims Matching Resumes January 1**

Background:

This is a reminder that Electronic Visit Verification claims matching for all services required to use EVV will begin on Jan. 1, 2024. EVV claims with dates of service on or after January 1 that do not have an EVV visit match, will be denied.

[Email TMHP](#) to request assistance with EVV claims mismatch results.

[Email EVV Operations](#) for questions.