




Long-Term Services and Supports (LTSS) community-based settings

As a Long-Term Services and Supports care provider, you may care for members in different outpatient settings. Some of these settings can include:

- Adult day health care
- Foster care
- Assisted living and residential care
- Employment assistance services

Please review the following outpatient setting requirements to understand how you can help our members make the most of living in the community. These requirements don't apply to inpatient settings such as nursing facilities, institutions and intermediate care facilities.



To review the complete requirements for Long-Term Services and Supports outpatient settings, go to [Medicaid.gov](https://www.Medicaid.gov) > Medicaid > Home & Community Based Services Guidance > HCB Settings > Summary of the Regulatory Requirements.



Choice of setting

Members may choose from a variety of settings, including non-disability specific environments and a private unit in a residential setting. The setting should maximize their freedom to choose their daily activities, physical environment and personal interactions. Whichever setting the member chooses, you should help ensure the setting encourages the greatest possible independence and supports the member's rights to privacy, dignity, respect and freedom.



Community integration

All outpatient settings for Long-Term Services and Supports must be integrated into the community. The setting should provide opportunities for the member to:

- Seek employment and earn competitive pay in settings with co-workers who do not receive Long-Term Services and Supports
- Engage with the community by attending cultural events and recreational activities
- Control their resources, including personal belongings and money
- Access services equal to the services accessed by people who don't receive Long-Term Services and Supports



Provider-owned settings

If you or your employers own or control the setting where our member receives Long-Term Services and Supports, you are also responsible for providing our members with:

- The same responsibilities and protections from eviction that all tenants have under state and local law
- Privacy, including locking doors and the freedom to choose decorations
- Freedom and support to control their own schedules and activities



Setting documentation

Please document in the member's care plan where they are receiving services and how the setting meets their needs and preferences. If the setting is residential, please list the resources available for room and board.

Questions?

If you have questions, contact your Physician Advocate or call Customer Service at **888-887-9003**, 8 a.m. – 6 p.m., Monday – Friday. Thank you.