

All Savers® Alternate Funding Care Provider Quick Reference Guide

All Savers Alternate Funding, administered by UnitedHealthcare Services, Inc., offers health plans designed for small businesses. Members with the All Savers Alternate Funding plan have access to the UnitedHealthcare Choice, Choice Plus and Core network care providers, as well as dental and vision plans.

Please refer to this quick reference guide to find contact information, prior authorization requirements and other general information to help your practice work with All Savers members. This guide does not apply for Individual Exchange members.



myAllSaversConnect.com

Visit myallsaversconnect.com for plan information. To register for secure online access, choose “Register Here” from the home page. Once registered, you can:

- View and verify member eligibility and coverage
- View and print claims detail and payment summaries
- View claims status and member plan documents



Pharmacy Services

For pharmacy information, please refer to the back of the member’s ID card or call **855-816-6618**.



Mental Health Services

For mental health referrals, please call the number on the back of the member’s ID card or call **800-291-2634**.



Claims

Electronic:

For claims submitted electronically, please use **payer ID 81400**.

Paper:

Please submit paper claims

to: All Savers
P.O. Box 31375
Salt Lake City, UT 84131-0375

Fax: Please fax claims to **801-478-7582**.



Claim Benefit Questions, Status and Reconsideration

Phone: Please call Provider Services at **877-842-3210** or All Savers Customer Care at **800-291-2634**.

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Formal Appeals

Please submit formal appeals to:

Appeals Review
P.O. Box 31371
Salt Lake City, UT, 84131-0371

Fax: Fax appeals to **801-478-5463**.



Notification/Prior Authorization

- Please see the All Savers Supplement in your 2018 UnitedHealthcare Care Provider Administrative Guide for a full list of notification and prior authorization requirements. Visit UHCprovider.com > Administrative Guides and Manuals > 2018 UnitedHealthcare Care Provider Administrative Guide.
- For notifications, call the number on the back of the member's ID card.
- Hospitalizations require notification on the day of the admission or as soon as reasonably possible for emergency inpatient admissions. A notification of five days is required before transplant evaluations or clinical trials and for durable medical equipment costing more than \$1,000.



Member Identification Cards

The following is a sample card for a member whose plan requires prior authorization:

<p>All Savers Alternate Funding Health Plan (80840)911-81400-00 MemberID: C09999999 Group Number: 908868 Member: 00 MEMBER M SAMPLE Payer ID: 81400 OPTUMRX® Rx BIN: 610279 Rx PCN: 9999 Rx GRP: UGRI UnitedHealthcare Choice Plus Effective Date: 08/28/2017 Administered by United HealthCare Services, Inc.</p>	<p>Policy Number: 5400-00XXXX Issued: 04/11/2018 Advanced Notification and Admission Notification requirements apply for UHC Network providers. Insureds must call for out-of-network services. For Members: myallsaversconnect.com 800-291-2634 Notification: 800-999-3404 For Providers: myallsaversconnect.com 800-291-2634 CLAIMS: EDI# 81400, All Savers PO Box 31375, Salt Lake City, UT 84131-0375 MultiPlan Pharmacy Help Desk: 855-816-6618 Pharmacy Claims: OptumRX, PO Box 29077, Hot Springs, AR 71903</p>
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Other Resources

For more information, please call Provider Services at **877-842-3210**, contact your Physician Advocate or visit **UHCprovider.com**.