

Care Provider Information

Benefit Overview: Wisconsin

UnitedHealthcare Dual Complete® LP1 (HMO D-SNP) | H3794-002

Effective Jan. 1, 2020

Plan Type: HMO

Service Area: Adams, Ashland, Barron, Bayfield, Brown, Buffalo, Burnett, Calumet, Chippewa, Clark, Columbia, Crawford, Dane, Dodge, Door, Douglas, Dunn, Florence, Fond du Lac, Forest, Grant, Green, Green Lake, Iowa, Iron, Jackson, Jefferson, Juneau, Kenosha, Kewaunee, La Crosse, Lafayette, Langlade, Lincoln, Manitowoc, Marathon, Marinette, Marquette, Menominee, Milwaukee, Monroe, Oconto, Oneida, Outagamie, Ozaukee, Pepin, Pierce, Polk, Portage, Price, Racine, Richland, Rock, Rusk, St. Croix, Sauk, Sawyer, Shawano, Sheboygan, Taylor, Trempealeau, Vernon, Vilas, Walworth, Washburn, Washington, Waukesha, Waupaca, Waushara, Winnebago and Wood counties



Additional benefits:



Health Products Card*

Up to \$1,300 in credits on an OTC debit card



Dental Coverage

Preventive and diagnostic: \$2,000 in credits toward select dental services



Hearing Coverage

Annual exam and \$2,000 in credits every two years for hearing devices



Vision Coverage

Annual exam and \$200 in credits every year for eyewear



Transportation*

Up to 48 one-way rides every year



Routine Acupuncture and Chiropractic Coverage

Up to 10 combined acupuncture and chiropractic visits every year



Foot Care Coverage

Up to two visits every year



Fitness Benefit

Access to participating fitness centers through Renew Active™ program



Meal Program*

21 meals in seven days following discharge from a facility twice annually



24-hr. NurseLine

Members can speak with a registered nurse anytime



Virtual Doctor Visits

Talk to a doctor 24 hours a day, seven days a week



Personal Emergency Response System (PERS)

Members are connected to trained operators in an emergency situation 24/7

*New or enhanced benefit for 2020

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Not for distribution to beneficiaries.

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