

Procedure and Place of Service Policy, Professional

IMPORTANT NOTE ABOUT THIS REIMBURSEMENT POLICY

You are responsible for submission of accurate claims. This reimbursement policy is intended to ensure that you are reimbursed based on the code or codes that correctly describe the health care services provided. UnitedHealthcare Individual Exchange reimbursement policies may use Current Procedural Terminology (CPT®), Centers for Medicare and Medicaid Services (CMS) or other coding guidelines. References to CPT or other sources are for definitional purposes only and do not imply any right to reimbursement.

This reimbursement policy applies to all health care services billed on CMS 1500 form. Coding methodology, industry-standard reimbursement logic, regulatory requirements, benefits design and other factors are considered in developing reimbursement policy.

This information is intended to serve only as a general reference resource regarding UnitedHealthcare Individual Exchange’s reimbursement policy for the services described and is not intended to address every aspect of a reimbursement situation. Accordingly, UnitedHealthcare Individual Exchange may use reasonable discretion in interpreting and applying this policy to health care services provided in a particular case. Further, the policy does not address all issues related to reimbursement for health care services provided to UnitedHealthcare Individual Exchange enrollees. Other factors affecting reimbursement may supplement, modify or, in some cases, supersede this policy. These factors may include, but are not limited to: legislative mandates, the physician or other provider contracts, the enrollee’s benefit coverage documents and/or other reimbursement, medical or drug policies. Finally, this policy may not be implemented exactly the same way on the different electronic claims processing systems used by UnitedHealthcare Individual Exchange due to programming or other constraints; however, UnitedHealthcare Individual Exchange strives to minimize these variations.

UnitedHealthcare Individual Exchange may modify this reimbursement policy at any time by publishing a new version of the policy on this Website. However, the information presented in this policy is accurate and current as of the date of publication.

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Application

This reimbursement policy applies to UnitedHealthcare Individual Exchange products.

This reimbursement policy applies to services reported using the 1500 Health Insurance Claim Form (a/k/a CMS-1500) or its electronic equivalent or its successor form. This policy applies to all products, all network and non-network physicians and other qualified health care professionals, including, but not limited to, non-network authorized and percent of charge contract physicians and other qualified health care professionals.

Applicable States:

This reimbursement policy applies to Individual Exchange benefit plans in all states except for Massachusetts, Nevada, and New York.

Policy

Overview

The Procedure and Place of Service policy addresses the reimbursement of Current Procedural Terminology (CPT®) and Healthcare Common Procedure Coding System (HCPCS) codes that are reported in a place of service (POS) considered inappropriate based on the code’s description or available coding guidelines when reported by a physician or other health care professional.

Reimbursement Guidelines

UnitedHealthcare Individual Exchange will reimburse CPT and HCPCS codes when reported with an appropriate place of service (POS). UnitedHealthcare Individual Exchange aligns with The Centers for Medicare & Medicaid Services

(CMS) POS Code set, which are two-digit codes submitted on the CMS 1500 Health Insurance Claim Form or its electronic equivalent to indicate the setting in which a service was provided. The website containing the POS Code set can be accessed via this link:

[CMS Place of Service Code Set](#)

Code Description or Coding Guidelines

Many CPT and HCPCS codes include a place of service (POS) in their description or in their coding guidelines which indicate the place(s) of service where the code may be performed. For example, CPT code 94002 for ventilation services, would not be appropriate for reporting in an office or home POS because its code description identifies hospital inpatient or observation.

UnitedHealthcare Individual Exchange has established a list of these CPT and HCPCS codes along with their appropriate places of service. Please refer to the list located in the [Attachments](#) section.

Non-Facility Indicator “NA”

According to the CMS National Physician Fee Schedule Relative Value File, the Non-Facility Indicator identified as “NA” indicates that “this procedure is rarely or never performed in the non-facility setting.” UnitedHealthcare Individual Exchange will not reimburse CPT and HCPCS codes assigned the Non-Facility Indicator “NA” when reported without an appropriate POS. United Healthcare Individual Exchange is excluding procedures reported with modifiers 26, 54, 55, 56, 57 or 58. The NPFS relative Value File can be accessed via this link: [CMS National Physician Fee Schedule Relative Value File](#)

UnitedHealthcare Individual Exchange has established a list of these CPT and HCPCS codes along with their appropriate places of service. Codes not included on the list are out of scope for this policy. Please refer to the list located in the [Attachments](#) section.

Definitions

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| Place of Service | A two-digit code used on health care professional claims to indicate the setting in which a service was provided. |
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Questions and Answers

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| 1 | <p>Q: Why aren't all CPT and HCPCS codes addressed in this policy?</p> <p>A: This policy addresses CPT and HCPCS codes that include a place of service (POS) in their description or in their coding guidelines and CPT and HCPCS codes assigned the Non-Facility Indicator “NA”. Codes that do not fit these criteria, as well as mental health/substance abuse codes and codes addressed in other reimbursement policies, are out of scope for this reimbursement policy.</p> |
| 2 | <p>Q: Where do the Place of Service codes come from?</p> <p>A: The Place of Service codes can be found on the CMS website and contains two-digit codes placed on health care professional claims to indicate the setting in which a service was provided. The Centers for Medicare & Medicaid Services (CMS) maintains POS codes used throughout the health care industry.</p> |

| Attachments | |
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| Procedure and Place of Service List | A list of codes that include a place of service in their description or coding guidelines or include the place(s) of service where the code may be performed. |
| CMS National Physician Fee Schedule Relative Value File | A link to the CMS National Physician Fee Schedule Relative Value File which displays the CPT and HCPCS codes assigned the Non-Facility Indicator “NA”. UnitedHealthcare Individual Exchange will not reimburse these codes in a non-facility place of service. |

| Resources |
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| American Medical Association, <i>Current Procedural Terminology (CPT®)</i> and associated publications and services |
| Centers for Medicare and Medicaid Services, Healthcare Common Procedure Coding System, HCPCS Release and Code Sets |
| Centers for Medicare and Medicaid Services, Place of Service Code Set |
| Centers for Medicare and Medicaid Services, National Physician Fee Schedule (NPFS) |

| History | |
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| 1/1/2024 | Policy Version Change Attachments Section: Procedure and POS List Updated |
| 9/10/2023 | Policy Version Change Attachments Section: Procedure and POS List Updated History section: Entries prior to 9/10/2021 archived |
| 8/6/2023 | Policy Version Change Logo Updated Attachments Section: Procedure and POS List Updated History section: Entries prior to 8/6/2021 archived |
| 3/12/2023 | Policy Version Change Attachments Section: Procedure and POS List Updated |
| 2/19/2023 | Policy Version Change Attachments Section: Procedure and POS List Updated |
| 1/27/2023 | Policy Version Change Updated Reimbursement Guidelines: Excluded “NA” Status Indicator procedures when reported with certain modifiers. |
| 1/15/2023 | Policy Version Change Updated Application Section Attachments Section: Procedure and POS List Updated |
| 5/1/2022 | Policy Version Change Attachments Section: Procedure and POS List Updated |
| 1/1/2022 | Policy Version Change Updated Policy Template Attachments Section: Procedure and POS List Updated |
| 1/1/2021 | Policy implemented by UnitedHealthcare Value & Balance Exchange |