

UnitedHealthcare Medicare Advantage Reimbursement Policy Update Bulletin: October 2021

New		
Policy Title	Effective Date	Policy Summary
Services by Unlicensed Residents and Medical Students, Professional*	January 1 st , 2022	<ul style="list-style-type: none"> Effective for claims with dates of service on or after January 1, 2022, consistent with CMS, UnitedHealthcare Medicare Advantage will not reimburse services rendered by unlicensed medical students as identified by the Healthcare Provider Taxonomy Code reported on the claim. Additionally, claims for services by residents and interns will be considered for reimbursement when billed with the appropriate modifiers to indicate covered services were rendered by a resident and certain interns, as defined by CMS, under the direction of a teaching physician or without the presence of a teaching physician under the primary care exception.
Revised		
Policy Title	Effective Date	Summary of Changes
Telehealth/ Telemedicine Policy, Professional*	November 1 st , 2022	<ul style="list-style-type: none"> The term virtual health will be added to the policy to encompass all synchronous, asynchronous, and remote physiologic monitoring (RPM) care between health care professionals and patients. This includes telehealth/telemedicine, communication technology-based services (CTBS), e-visits, virtual check-ins, and interprofessional telephone/internet/electronic health record consultations.

Published reimbursement policies are intended to ensure reimbursement based on the code or codes that correctly describe the health care services provided. UnitedHealthcare reimbursement policies may use Current Procedural Terminology (CPT®*), Centers for Medicare and Medicaid Services (CMS) or other coding guidelines. References to CPT or other sources are for definitional purposes only and do not imply any right to reimbursement.

Note: The absence of a policy does not automatically indicate or imply coverage. As always, coverage for a health service must be determined in accordance with the member's benefit plan and any applicable federal or state regulatory requirements.



The complete library of UnitedHealthcare Medicare Advantage Reimbursement Policies is available UHCprovider.com > Policies and Protocols > Medicare-Advantage-Policies > [Medicare-Advantage-Reimbursement Policies](#).