Prior Authorization and Notification App

The Next Generation of Online Prior Authorization Tools

With this time-saving app, you'll be able to see if prior authorization or notification is required, submit a request, check status and perform a case update — all in a single online tool.

All the needed functions are right on the app home page.

Quickly open related resources.

Add frequently selected physicians and facilities to your “favorites.”

Search for care providers by national provider identifier (NPI) number, tax ID number (TIN), ZIP code, Name/State or State/City.

Choose the place of service rather than a notification/prior authorization type.
For diagnoses and procedures, enter codes or text. Predictive search will narrow your options while you type.

If there’s an error, a message will pop up before you submit your request.

Enter up to 15 procedure codes.

The clinical notes field accepts bullets and degree symbols, making it easier to cut and paste text from medical charts or other sources. A character countdown shows how much space you have left.

Receive a reference/case number immediately after submission.

Add attachments to any existing submission from the confirmation page.

When viewing an existing submission that doesn’t yet have a decision:

- Facility users can change the admitting/attending physician.
- Admitting/attending physician users can change the facility.

Update a planned inpatient admission date to the actual date.

Update with the patient’s discharge date.

How to access the Prior Authorization and Notification app
Sign in to Link by clicking on the Link button in the top right corner of UHCprovider.com. Then, select the app from your Link dashboard. To learn more, go to UHCprovider.com/paan.

Link: Your gateway to UnitedHealthcare’s online self-service tools.