

Choosing a Quality Home Health Agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

Quality Assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-Performing Home Health Agencies in Wisconsin

County Served	Name of Home Health Agency	Contact Information
Adams	Divine Savior Home Care	(608) 745-6400
Bayfield	Ascension At Home	(920) 727-2000
Brown	Ascension At Home	(920) 727-2000
	Aurora At Home	(414) 327-2295
	Preceptor Home Health	(262) 293-3951
	St Vincent Hsptl Home Health	(920) 448-7000
	Thedacare At Home	(920) 969-0919
Calumet	Ascension At Home	(920) 727-2000
	Aurora At Home	(920) 288-5100
	Preceptor Home Health	(262) 293-3951
	St Nicholas Hsptl Home Health And Hospice	(920) 457-5770
	Thedacare At Home	(920) 969-0919
Chippewa	St Josephs Hospital HHA	(715) 726-3485
Clark	St Josephs Hospital HHA	(715) 726-3485
Columbia	Ascension At Home	(920) 727-2000
	Divine Savior Home Care	(608) 745-6400
	Hillside Home Care	(920) 887-4050
	Preceptor Home Health	(262) 293-3951
Crawford	Grant County Home Nursing Service	(608) 723-6416
	Vernon Memorial Hospital HHC	(608) 637-4362
Dane	Chartwell Midwest Wisconsin	(608) 831-8555
	Divine Savior Home Care	(608) 745-6400
	Stoughton Hospital Home Health	(608) 873-2366

County Served	Name of Home Health Agency	Contact Information
Dodge	Bridges Home Healthcare	(262) 673-6600
	Aurora At Home	(414) 327-2295
	Cedar Community Home Health Agency	(262) 306-2691
	Evergreen At Home-Home Health	(844) 654-7600
	Hannah Home Health Care	(262) 363-2500
	Hillside Home Care	(920) 887-4050
	Horizon Home Care And Hospice	(414) 365-8300
	Preceptor Home Health	(262) 293-3951
	Prohealth Home Care	(262) 928-7444
		St Vincent Hsptl Home Health
Door	St Josephs Hospital HHA	(715) 726-3485
Dunn	St Josephs Hospital HHA	(715) 726-3485
Eau Claire	St Josephs Hospital HHA	(715) 726-3485
Fond du Lac	Allay Home & Hospice	(262) 787-2980
	Ascension At Home	(920) 727-2000
	Aurora At Home	(414) 327-2295
	Cedar Community Home Health Agency	(262) 306-2691
	Evergreen At Home-Home Health	(844) 654-7600
	Hillside Home Care	(920) 887-4050
	Horizon Home Care And Hospice	(414) 365-8300
	Preceptor Home Health	(262) 293-3951
	St Nicholas Hsptl Home Health And Hospice	(920) 457-5770
	Thedacare At Home	(920) 969-0919

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County Served	Name of Home Health Agency	Contact Information
Grant	Grant County Home Nursing Service	(608) 723-6416
	Hannah Home Health Care	(262) 363-2500
	Vernon Memorial Hospital HHC	(608) 637-4362
Green	Chartwell Midwest Wisconsin	(608) 831-8555
	Stoughton Hospital Home Health	(608) 873-2366
Green Lake	Ascension At Home	(920) 727-2000
	Aurora At Home	(920) 288-5100
	Divine Savior Home Care	(608) 745-6400
	Evergreen At Home-Home Health	(844) 654-7600
	Hillside Home Care	(920) 887-4050
	TheDACare At Home	(920) 969-0919
Jefferson	Bridges Home Healthcare	(262) 673-6600
	Aurora At Home	(414) 327-2295
	Hannah Home Health Care	(262) 363-2500
	Prohealth Home Care	(262) 928-7444
	Stoughton Hospital Home Health	(608) 873-2366
Juneau	Wisconsin Home Health	(262) 641-0459
	Divine Savior Home Care	(608) 745-6400
Kenosha	Bridges Home Healthcare	(262) 673-6600
Kenosha	Ascension At Home	(414) 455-9500
	Aurora At Home	(414) 327-2295
	Hannah Home Health Care	(262) 363-2500
	Horizon Home Care And Hospice	(414) 365-8300
	Wisconsin Home Health	(262) 641-0459
Kewaunee	Aurora At Home	(920) 288-5100
	St Vincent Hsptl Home Health	(920) 448-7000
Lafayette	Stoughton Hospital Home Health	(608) 873-2366
Manitowoc	Ascension At Home	(414) 455-9500
	Aurora At Home	(920) 288-5100
	Homecare Health Services	(920) 684-7155
	Preceptor Home Health	(262) 293-3951
	St Nicholas Hsptl Home Health And Hospice	(920) 457-5770
	St Vincent Hsptl Home Health	(920) 448-7000
Marinette	Aurora At Home	(414) 327-2295
	St Vincent Hsptl Home Health	(920) 448-7000
	Ascension At Home	(920) 727-2000
	Divine Savior Home Care	(608) 745-6400
	TheDACare At Home	(920) 969-0919
Menominee	TheDACare At Home	(920) 969-0919

County Served	Name of Home Health Agency	Contact Information
Milwaukee	Bridges Home Healthcare	(262) 673-6600
	Allay Home & Hospice	(262) 787-2980
	Ascension At Home	(414) 455-9500
	Aurora At Home	(414) 327-2295
	Evergreen At Home-Home Health	(844) 654-7600
	Hannah Home Health Care	(262) 363-2500
	Hillside Home Care	(920) 887-4050
	Horizon Home Care And Hospice	(414) 365-8300
	Preceptor Home Health	(262) 293-3951
	Prohealth Home Care	(262) 928-7444
Monroe	Wisconsin Home Health	(262) 641-0459
	Vernon Memorial Hospital HHC	(608) 637-4362
Oconto	Aurora At Home	(920) 288-5100
	St Vincent Hsptl Home Health	(920) 448-7000
Outagamie	TheDACare At Home	(920) 969-0919
	Ascension At Home	(920) 727-2000
	Aurora At Home	(920) 288-5100
	Evergreen At Home-Home Health	(844) 654-7600
	Preceptor Home Health	(262) 293-3951
Ozaukee	St Vincent Hsptl Home Health	(920) 448-7000
	TheDACare At Home	(920) 969-0919
	Bridges Home Healthcare	(262) 673-6600
	Allay Home & Hospice	(262) 787-2980
	Ascension At Home	(414) 455-9500
Pepin	Aurora At Home	(414) 327-2295
	Cedar Community Home Health Agency	(262) 306-2691
	Hannah Home Health Care	(262) 363-2500
	Horizon Home Care And Hospice	(414) 365-8300
	Preceptor Home Health	(262) 293-3951
	St Nicholas Hsptl Home Health And Hospice	(920) 457-5770
Portage	St Josephs Hospital HHA	(715) 726-3485
Racine	TheDACare At Home	(920) 969-0919
	Bridges Home Healthcare	(262) 673-6600
	Allay Home & Hospice	(262) 787-2980
	Ascension At Home	(414) 455-9500
	Aurora At Home	(414) 327-2295
Portage	Hannah Home Health Care	(262) 363-2500
	Horizon Home Care And Hospice	(414) 365-8300

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County Served	Name of Home Health Agency	Contact Information
Racine	Preceptor Home Health	(262) 293-3951
	Prohealth Home Care	(262) 928-7444
	Wisconsin Home Health	(262) 641-0459
Richland	Grant County Home Nursing Service	(608) 723-6416
	Vernon Memorial Hospital HHC	(608) 637-4362
Rock	Stoughton Hospital Home Health	(608) 873-2366
Sauk	Chartwell Midwest Wisconsin	(608) 831-8555
	Divine Savior Home Care	(608) 745-6400
Shawano	Aurora At Home	(920) 288-5100
	St Vincent Hsptl Home Health	(920) 448-7000
	TheDACare At Home	(920) 969-0919
Sheboygan	Allay Home & Hospice	(262) 787-2980
	Ascension At Home	(414) 455-9500
	Aurora At Home	(414) 327-2295
	Cedar Community Home Health Agency	(262) 306-2691
	Horizon Home Care And Hospice	(414) 365-8300
	Preceptor Home Health	(262) 293-3951
	St Nicholas Hsptl Home Health And Hospice	(920) 457-5770
	St Vincent Hsptl Home Health	(920) 448-7000
Taylor	St Josephs Hospital HHA	(715) 726-3485
Trempealeau	St Josephs Hospital HHA	(715) 726-3485
Vernon	Vernon Memorial Hospital HHC	(608) 637-4362
Vilas	Chartwell Midwest Wisconsin	(608) 831-8555
Walworth	Allay Home & Hospice	(262) 787-2980
	Ascension At Home	(414) 455-9500
	Aurora At Home	(414) 327-2295
	Hannah Home Health Care	(262) 363-2500
	Prohealth Home Care	(262) 928-7444
Wisconsin Home Health	(262) 641-0459	

County Served	Name of Home Health Agency	Contact Information
Washington	Bridges Home Healthcare	(262) 673-6600
	Allay Home & Hospice	(262) 787-2980
	Ascension At Home	(414) 455-9500
	Aurora At Home	(414) 327-2295
	Cedar Community Home Health Agency	(262) 306-2691
	Horizon Home Care And Hospice	(414) 365-8300
	Preceptor Home Health	(262) 293-3951
	Prohealth Home Care	(262) 928-7444
Waukesha	Wisconsin Home Health	(262) 641-0459
	Bridges Home Healthcare	(262) 673-6600
	Allay Home & Hospice	(262) 787-2980
	Ascension At Home	(414) 455-9500
	Aurora At Home	(414) 327-2295
	Cedar Community Home Health Agency	(262) 306-2691
	Hannah Home Health Care	(262) 363-2500
	Horizon Home Care And Hospice	(414) 365-8300
Waupaca	Preceptor Home Health	(262) 293-3951
	Prohealth Home Care	(262) 928-7444
	Wisconsin Home Health	(262) 641-0459
	Ascension At Home	(920) 727-2000
	Aurora At Home	(920) 288-5100
Waushara	Evergreen At Home-Home Health	(844) 654-7600
	TheDACare At Home	(920) 969-0919
	Ascension At Home	(920) 727-2000
Winnebago	Aurora At Home	(920) 288-5100
	Evergreen At Home-Home Health	(844) 654-7600
	Preceptor Home Health	(262) 293-3951
	TheDACare At Home	(920) 969-0919

Frequently Asked Questions

What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

Can members select any home health agency that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.