

Practice Assist: Getting started

Use the tool to manage patient care opportunities, medication adherence and hospital measures online – all in real time

Practice Assist is a convenient online tool that empowers you to easily manage patient care opportunities. It features an intuitive user interface that can help you meet the Healthcare Effectiveness Data and Information Set (HEDIS®) and Centers for Medicare & Medicaid Services (CMS) measures. You also can use it to upload documentation to drive care opportunity closure, manage patient medication adherence (cholesterol, hypertension and diabetes) and identify and assess suspect conditions.



Key Features

- Near real-time data from multiple health plans helps identify, prioritize and respond to the most relevant patient information, helping to increase focus on the patient's unique needs
- Daily member admission and discharge notifications for timely medication reconciliation and transitional care
- Prompt alerts for patients who may be at risk for non-adherence for their diabetes, hypertension or cholesterol medications
- Daily care opportunities and HEDIS® gap status updates that can make it easier to meet quality standards and keep patients on target for screenings, medications, tests and treatment plans



Key Benefits

- Multi-payer system that helps release clinicians from administrative burdens
- Prospectively manage quality and risk care opportunities, and allow submission of documentation to the payer for abstraction and prospective closure
- Optimize post-discharge transitional care workflows, help reduce readmissions and improve performance on hospital-related HEDIS® measures
- Implement rule-based care coordination pathways and optimize high-risk patient management across all participants in a patient's care team
- Gather electronic medical record-agnostic Continuity of Care Document data for extraction into usable, custom formats for reporting and closing gaps in care

Contact us to learn more

For access to Practice Assist, go to UHCprovider.com/link. To learn how our program can help support your patients or for additional training, please contact your UnitedHealthcare representative.

Practice Assist Solution

We want Practice Assist to be an effective and useful tool for your practice. You can get the most out of your data by identifying someone in your office to be the point person to check Practice Assist daily and create action plans for members who require outreach or intervention.