Get Ready for 2020 Open Enrollment by Verifying the Plans You Serve

At this time of year as Medicare enrollees evaluate their plan options, they may contact you to check your participation. You can prepare by verifying your UnitedHealthcare plan participation using My Practice Profile on Link or by calling us.

Option 1 – Use My Practice Profile on Link

If you have access to My Practice Profile on Link, sign in and click the View Provider Details icon next to a care provider’s name.

When the Provider Details window opens to the right, click the Provider Products tab.

If you need help using Link, call the UnitedHealthcare Connectivity Help Desk at 866-842-3278, option 1, from 7 a.m. to 9 p.m. Central Time, Monday through Friday.
Option 2 – Call the Provider Service Voice Portal

If you don’t have access to My Practice Profile, call **877-842-3210** and enter your tax ID number. Say “other professional services,” then “credentialing.” Then choose “chiropractic,” “medical” or “behavioral health professional.” Then say “get status.” The last step is to enter the care provider’s Social Security number.